

Full System Warranty

C-Series D-Series Urban Bluestone Series

What this Warranty Covers.

FULL SUMNER SYSTEM warranty includes rectification of the following problems when through normal use the veneer suffers:

- Discoloration or fading.
- Efflorescence.
- Excessive Spalling (stone flaking away) due to either salt or frost attack.
- Comes free of the substrate or has fallen off.
- Weather Tightness issues.

What this warranty does not cover.

- a) Problems arising from issues with the structure, or movement.

Please note: This FULL SUMNER SYSTEM Warranty is void if other products are used outside of the SUMNER system, or if fitment is made by someone other than SUMNER staff. Please refer to your quote and ensure that it indicates that the price is for the Full Warranty. Additionally checklists must be completed the SUMNER staff.

- b) This warranty is void if the rainscreen (stonework) is penetrated by anyone after installation, or if a water blaster is used in cleaning, or if the system is altered or deviated from when installed. Only SUMNER products can be applied.

Who is covered?

This warranty covers the purchaser of the stone and sealant and anyone who owns it during the warranty period.

How Long Does the Coverage Last?

This warranty remains in force for 15 years from the date of installation.

What We Will Do to Correct Problems.

Defective stone and/or seal products will be repaired or replaced free of charge, whichever we deem appropriate.

What we will not do to correct the problems.

This warranty does not cover the removal of faulty products, or any other costs incurred on site.

How to Get Service

1. Phone 0800 157 340 anywhere in New Zealand between 9am and 5pm weekdays.
2. Advise the name and address of who the warranty was issued to.

Maintenance is the Owner's Responsibility.

1. Normal cleaning can be done with detergent.
 2. Greening should be removed with a mould killer or anti mould product.
 3. Graffiti can be removed by scrubbing with metholated spirits, bleach, paint stripper or acetone (not acid).
- Note: High pressure water blasting is not to be used and will void this warranty.

Limitations

- Discoloration: Basalt Schist may rust. Please consult sales staff on how this can be minimized.
- Format exception. Ashlar products are not covered under this Warranty.
- Stone exposed to constant water saturation (e.g. water features or pools).
- Installation unsealed. Stone unsealed or not treated within a week of completion.
- Damaged due to misuse, abuse, or accident such as fire, flood, "acts of God," or other contingencies beyond the control of Original Stone Company.
- Greening (Algae or mould forming on the stone).
- Stain Proof must be applied by an approved applicator.

Client Name

Address

DATE OF ISSUE

Valid When signed by Manager of Original Stone